

VIGIL Video and infinias CLOUD Integration Guide

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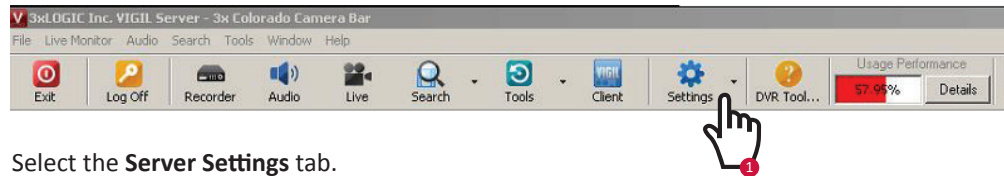
1.0 Overview

This guide will walk you through associating video from a VIGIL Server or V-Series camera to doors within infinias CLOUD for the purposes of viewing video on the infinias Mobile App. This guide assumes you already have VIGIL and/or V-Series cameras already setup, and an infinias CLOUD account with devices already created.

2.0 Video Setup

2.1 Configure VIGIL Connect Alias on VIGIL Server

- 1). After logging into your VIGIL Server appliance, click the Settings button.



- 2). Select the **Server Settings** tab.
- 3). Select the **VIGIL Connect** sub tab.
- 4). Take note of the existing Alias if one has already been setup, otherwise **create** an Alias and check to see if it's available.



You are on the VIGIL Server Interface.



HELPFUL HINT

VIGIL Connect is used to quickly and easily access your video remotely without requiring an advanced configuration. Using VIGIL Connect removes the requirements of configuring your router for port forwarding and the need for a static IP.

If you choose not to use VIGIL Connect, proper port forwarding rules must be in place. Please consult the VIGIL Server User Guide for further instructions.



HELPFUL HINT

V-Series cameras with appropriate licensing can also be integrated without a VIGIL Server, and associated with infinias CLOUD doors.



You are at the infinias CLOUD Web Portal



HELPFUL HINT

If the configuration link isn't available, make sure you're logged in as a user with administrative rights.

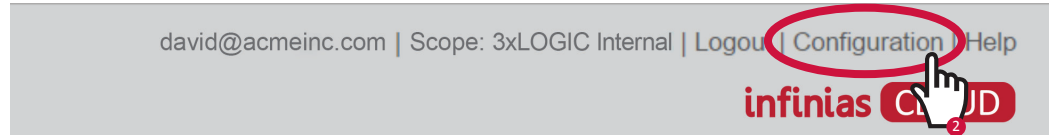


REMEMBER

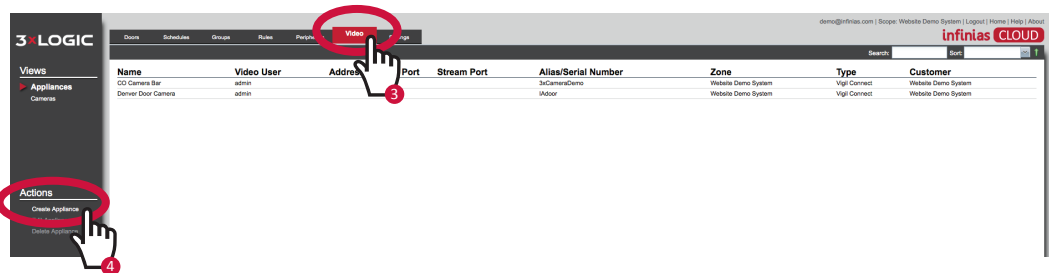
If you choose VIGIL Server instead of VIGIL Connect, proper port forwarding rules must be in place on your router. Please consult the VIGIL Server User Guide for more information.

2.2 Associate Video to a Door

- 1). Using a web browser, navigate to the infinias CLOUD portal at <https://ia.3xlogic.com> and login using the credentials already created.
- 2). From the top right-hand corner, click **Configuration**.



- 3). Select the **Video** tab within the Configuration Section.
- 4). From the left tree menu click **Create Appliance**.



Type:

Name:

Alias/Serial Number:

Use Https: Username: Password:

Zone:

- 5). Fill in the relevant information in the following dialog box:

- **Type:** From the dropdown menu select the device type. In this example we have an Alias created so select **VIGIL Connect**.
- **Name:** Enter the name of the VIGIL Server; this is for description purposes only.
- **Alias/Serial Number:** Enter the Alias of the VIGIL device (Server or V-Series Camera). If entering an Alias, you must ensure that the Alias matches the alias originally created on the VIGIL Server appliance or V-Series Camera.
- **Username and Password:** This is the username and password of an individual; with admin credentials on the VIGIL Server.
- **Zone:** This field will determine which infinias CLOUD administrators are able to configure camera associations.



HELPFUL HINT

If you were expecting different Doors to be available, ensure you selected the appropriate Zone in the previous step.

- 6). To associate cameras to doors click **Cameras** from the left tree menu.
- 7). Click **Create Association** (under Actions).
- 8). Select the appropriate **Camera, Door,** and **Reader**. In some cases a Door may have a camera on both sides of the door. The Reader field determines which side of the door the camera is viewing.



Create camera and reader association

Camera:

Door:

Reader:



You are on your device at the iTunes or Google Play Store



HELPFUL HINT

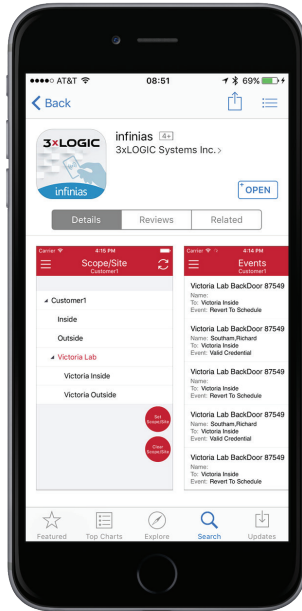
The infinias app is not a replacement for the Mobile Credential app

3.0 Navigating the infinias Mobile App

The infinias mobile App is intended for reviewing events, associated video (when configured), and suspending cardholders.

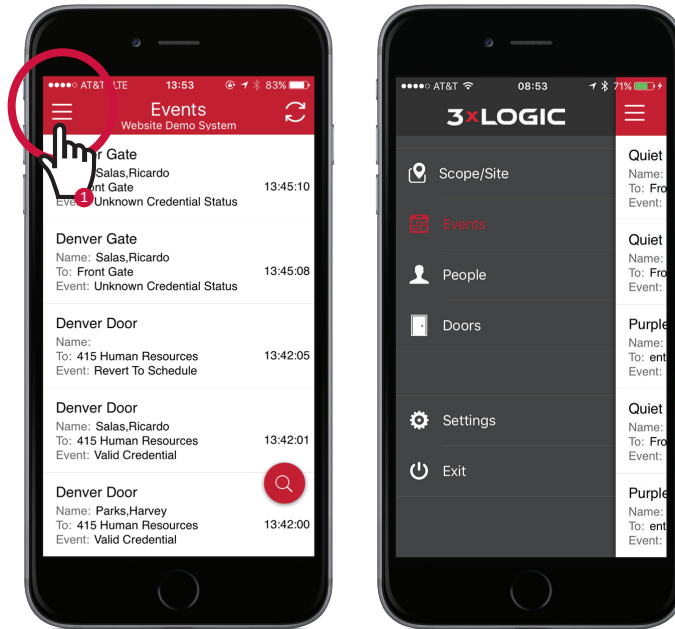
3.1 Download and Login


- 1). From either the **Google Play** or **iTunes** store.



- 2). Ensure the **Cloud Host** option is selected and enter your infinias CLOUD **username** and **password**.

3.2 Menu Navigation



- 1). Moving to different areas of the app is simple. Select the  icon in the top left of the screen to view the navigation menu.
- 2). From the navigation menu you can access:
 - Scope/Site
 - Events
 - People
 - Doors
 - Settings
 - Exit


3.3 View Live Video



HELPFUL HINT

This icon will be faded and not selectable if a camera has not been associated to the Door.



- 1). From the **navigation menu** , go to the **Doors** screen.
- 2). Select the target **door**.
- 3). Select the **View Live** icon.




HELPFUL HINT

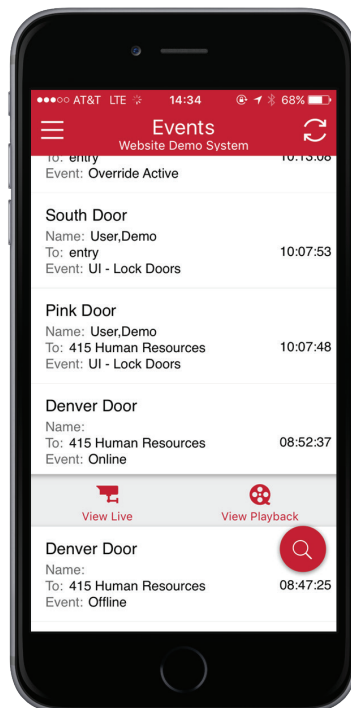
You have the ability to momentarily unlock doors from both the Doors page and the View Live Video page.


3.4 Unlocking a Door



- 1). From the **navigation menu** , go to the **Doors** screen.
- 2). Select the target **door**.
- 3). Select the **Momentary Unlock** icon to unlock the door for five seconds.

3.5 Event Search with Video

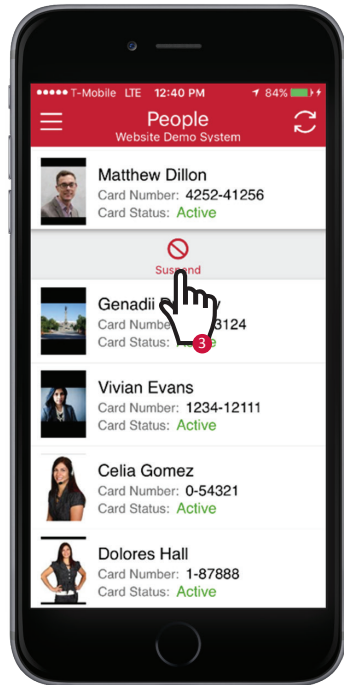



- 1). From the **navigation menu** , go to the **Events** screen.
- 2). Select the target **event**.
- 3). Select either the **View Live**, or **View Playback** icons.

**HELPFUL HINT**

If you suspend a user, you can only reinstate the user via the infinias CLOUD Web Portal.

3.6 Suspending a Cardholder



- 1). From the **navigation menu** , go to the **People** screen.
- 2). Select the target **Person**.
- 3). Select the **Suspend** icon to revoke all card access rights, making the card status inactive.