

Allegion Wireless Lock Integration FAQ

Q: What's the difference between the NDE and LE series of locks

A: NDE locks are cylindrical, LE locks are mortise

Q: What is the battery life for the wireless lock?

A: Actual battery life will vary based upon usage but 1 year is the estimated duration.

Q: What is the effective range of the ENGAGE Gateway?

A: The gateway is operational up to 30 feet line of sight on either side of the unit. It should not be placed in multi-floor applications or where the wireless lock may be obscured by a wall.

Q: Are both Bluetooth BLE communication and WiFi supported by infinias?

A: Although ENGAGE supports both Bluetooth and WiFi, infinias will only support BLE with the use of an Allegion ENGAGE Gateway.

Q: Do the NDE and LE series locks support proximity and Smart cards?

A: The locks support both proximity (125 kHz) and/or Smart (13.56 MHz) credentials.

Q: What is the maximum amount of cardholders possible?

A: 5,000 cardholders per lock

Q: What is the maximum amount of events stored locally (offline)?

A: 2,000 events

Q: How many Weigand card formats are supported?

A: One Weigand card format is supported

Q: How many wireless locks can communicate with an Allegion ENGAGE Gateway?

A: The ENGAGE Gateway can support 10 wireless locks (30' line of sight required)

Q: How is time resolved on the lock?

A: Time is set by the infinias server on full door update.

Q: Is there a limit to the number of Allegion ENGAGE Gateways that are supported?

A: No

Q: Are door prop and force open alerts supported?

A: Yes